



# Identity Theft Victim Complaint Data

*Figures and Trends  
In Florida*

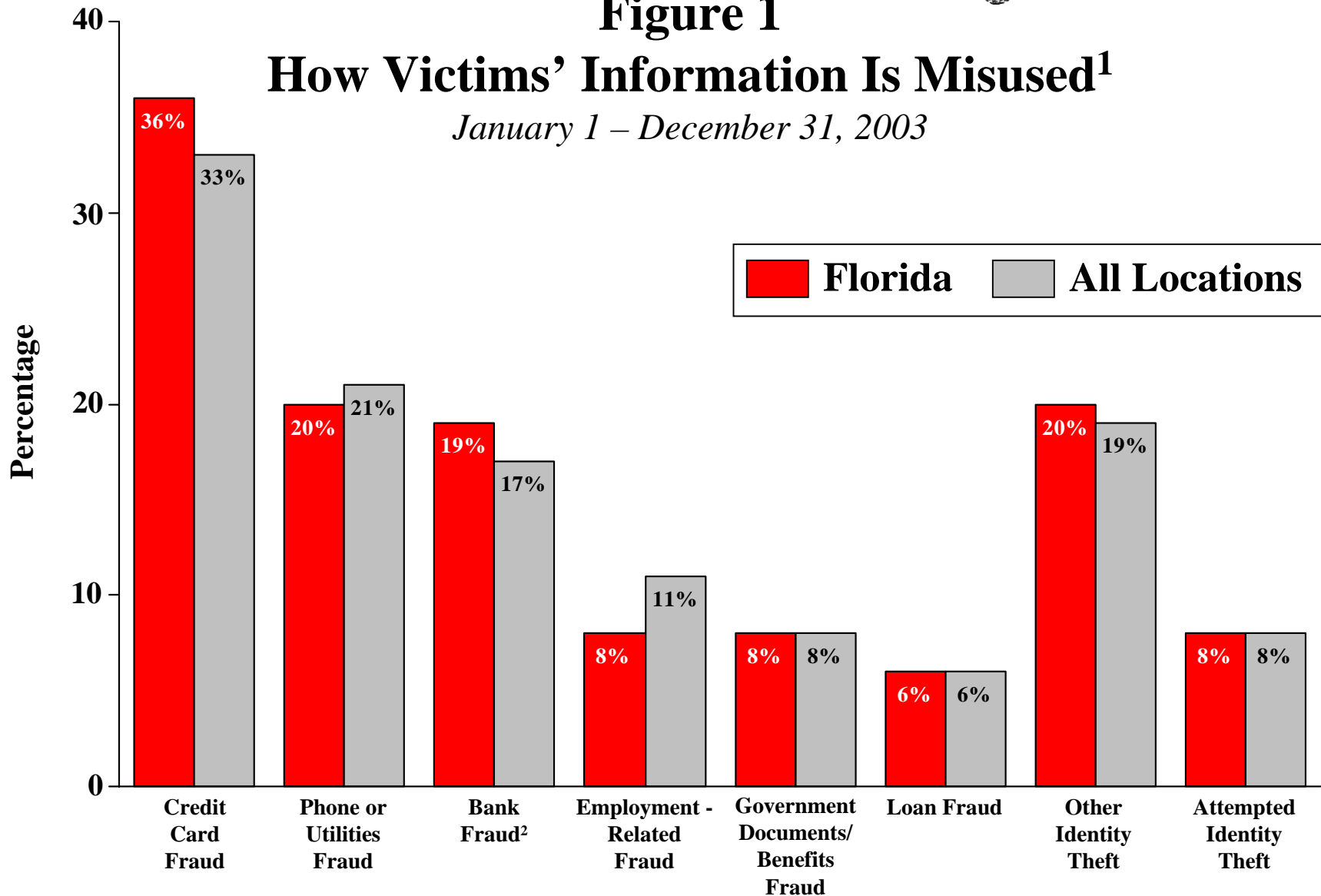
*January 1- December 31, 2003*



*Federal Trade Commission  
Washington, DC*



**Figure 1**  
**How Victims' Information Is Misused<sup>1</sup>**  
*January 1 – December 31, 2003*



<sup>1</sup>Percentages are based on the total number of victims reporting: 14,119 from Florida and 214,905 from all locations. Percentages add to more than 100 because approximately 20% of victims from Florida and 19% of victims from all locations reported experiencing more than one type of identity theft. All victims reported experiencing at least one type of identity theft.

<sup>2</sup>Includes fraud involving checking and saving accounts and electronic fund transfers.

# Figure 2



## How Victims' Information Is Misused<sup>1</sup>

January 1 – December 31, 2003

### Total Number of Identity Theft Victims:

Florida = **14,119**

All Locations = **214,905**

#### Credit Card Fraud

<i>Theft Subtypes</i>	<i>Florida</i>	<i>All Locations</i>
New Accounts	21.6%	19.2%
Existing Accounts	13.0	12.0
Unspecified	1.3	1.4
Total	<b>36%</b>	<b>33%</b>

#### Phone or Utilities Fraud

<i>Theft Subtypes</i>	<i>Florida</i>	<i>All Locations</i>
Wireless - New	10.1%	10.4%
Telephone - New	5.2	5.6
Utilities - New	3.3	3.8
Unauthorized Charges to Existing Accounts	0.6	0.6
Unspecified	0.6	0.8
Total	<b>20%</b>	<b>21%</b>

#### Bank Fraud<sup>2</sup>

<i>Theft Subtypes</i>	<i>Florida</i>	<i>All Locations</i>
Existing Accounts	8.2%	8.2%
Electronic Fund Transfer	5.5	4.8
New Accounts	4.3	3.8
Unspecified	0.6	0.5
Total	<b>19%</b>	<b>17%</b>

#### Employment-Related Fraud

<i>Theft Subtype</i>	<i>Florida</i>	<i>All Locations</i>
Employment-Related Fraud	<b>7.9%</b>	<b>11.1%</b>

#### Government Documents or Benefits Fraud

<i>Theft Subtypes</i>	<i>Florida</i>	<i>All Locations</i>
Fraudulent Tax Return	3.6%	3.7%
Driver's License Issued / Forged	2.5	2.3
Gov't Benefits Applied For / Received	0.9	1.3
Social Security Card Issued / Forged	0.3	0.4
Other Gov't Documents Issued / Forged	0.4	0.4
Unspecified	<0.1	<0.1
Total	<b>8%</b>	<b>8%</b>

#### Loan Fraud

<i>Theft Subtypes</i>	<i>Florida</i>	<i>All Locations</i>
Business / Personal / Student Loan	2.5%	2.3%
Auto Loan / Lease	2.3	2.0
Real Estate Loan	1.3	1.0
Unspecified	0.3	0.3
Total	<b>6%</b>	<b>6%</b>

#### Other Identity Theft

<i>Theft Subtypes</i>	<i>Florida</i>	<i>All Locations</i>
Other	11.8%	11.6%
Illegal / Criminal	2.2	2.1
Medical	2.0	1.8
Internet / E-Mail	1.5	1.7
Apartment / House Rented	0.9	0.9
Bankruptcy	0.4	0.3
Insurance	0.3	0.3
Property Rental Fraud	0.2	0.2
Child Support	0.2	0.2
Securities / Other Investments	0.2	0.2
Magazines	0.1	0.1
Total	<b>20%</b>	<b>19%</b>

#### Attempted Identity Theft

<i>Theft Subtype</i>	<i>Florida</i>	<i>All Locations</i>
Attempted Identity Theft	<b>8.4%</b>	<b>8.0%</b>

<sup>1</sup>Percentages are based on the total number of victims reporting: 14,119 from Florida and 214,905 from all locations. Percentages add to more than 100 because approximately 20% of victims from Florida and 19% of victims from all locations reported experiencing more than one type of identity theft. All victims reported experiencing at least one type of identity theft.

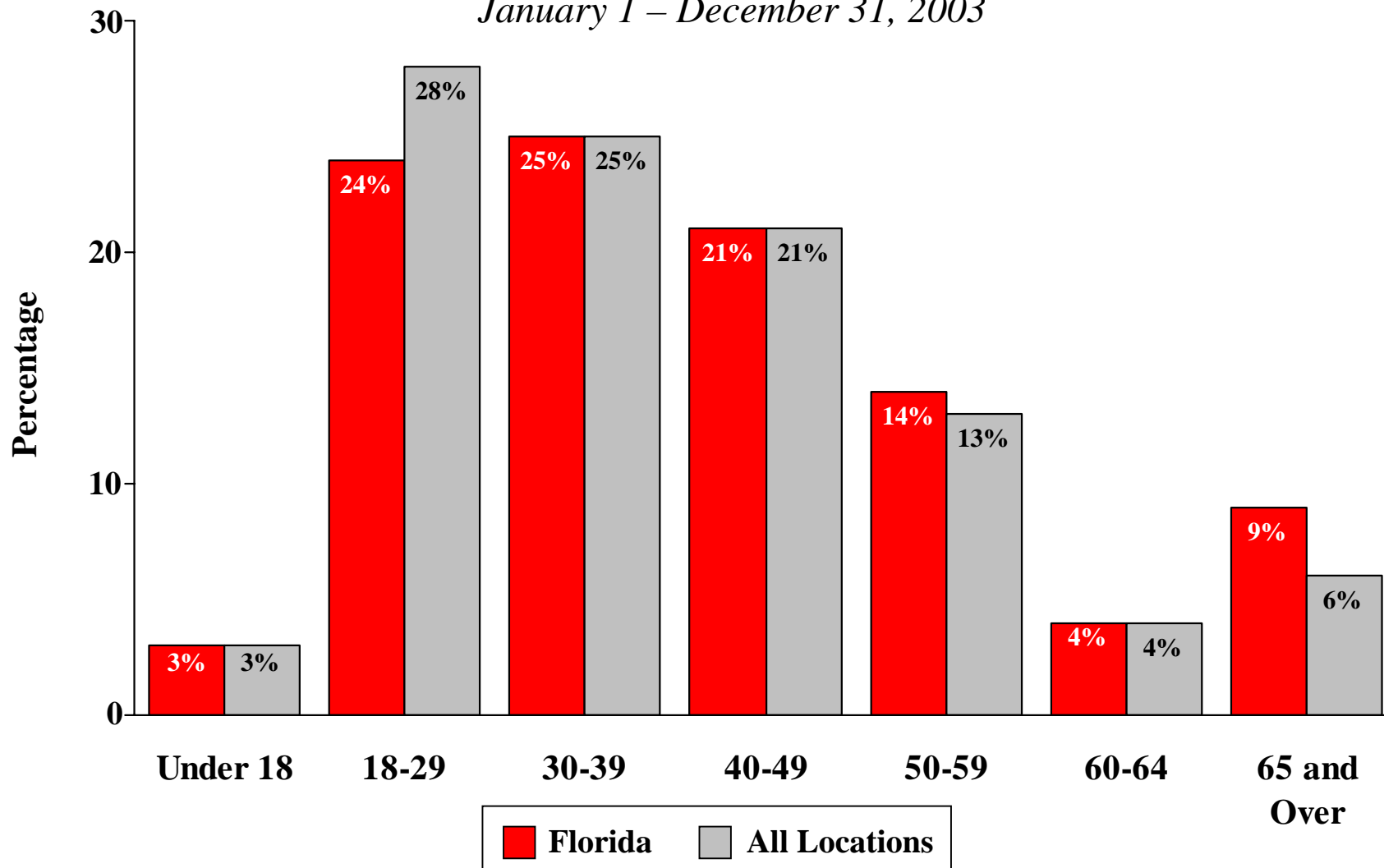
<sup>2</sup>Includes fraud involving checking and saving accounts and electronic fund transfers.



## Figure 3

### Complaints by Victim Age<sup>1</sup>

*January 1 – December 31, 2003*



<sup>1</sup>Percentages are based on the number of victims who provided their age: 13,248 from Florida and 197,475 from all locations. This chart represents 96% of victims reporting from Florida and 95% of victims reporting from all locations who contacted the Federal Trade Commission directly.

# Figure 4a



## Identity Theft Victims by State (Per 100,000 Population)<sup>1</sup>

*January 1 – December 31, 2003*

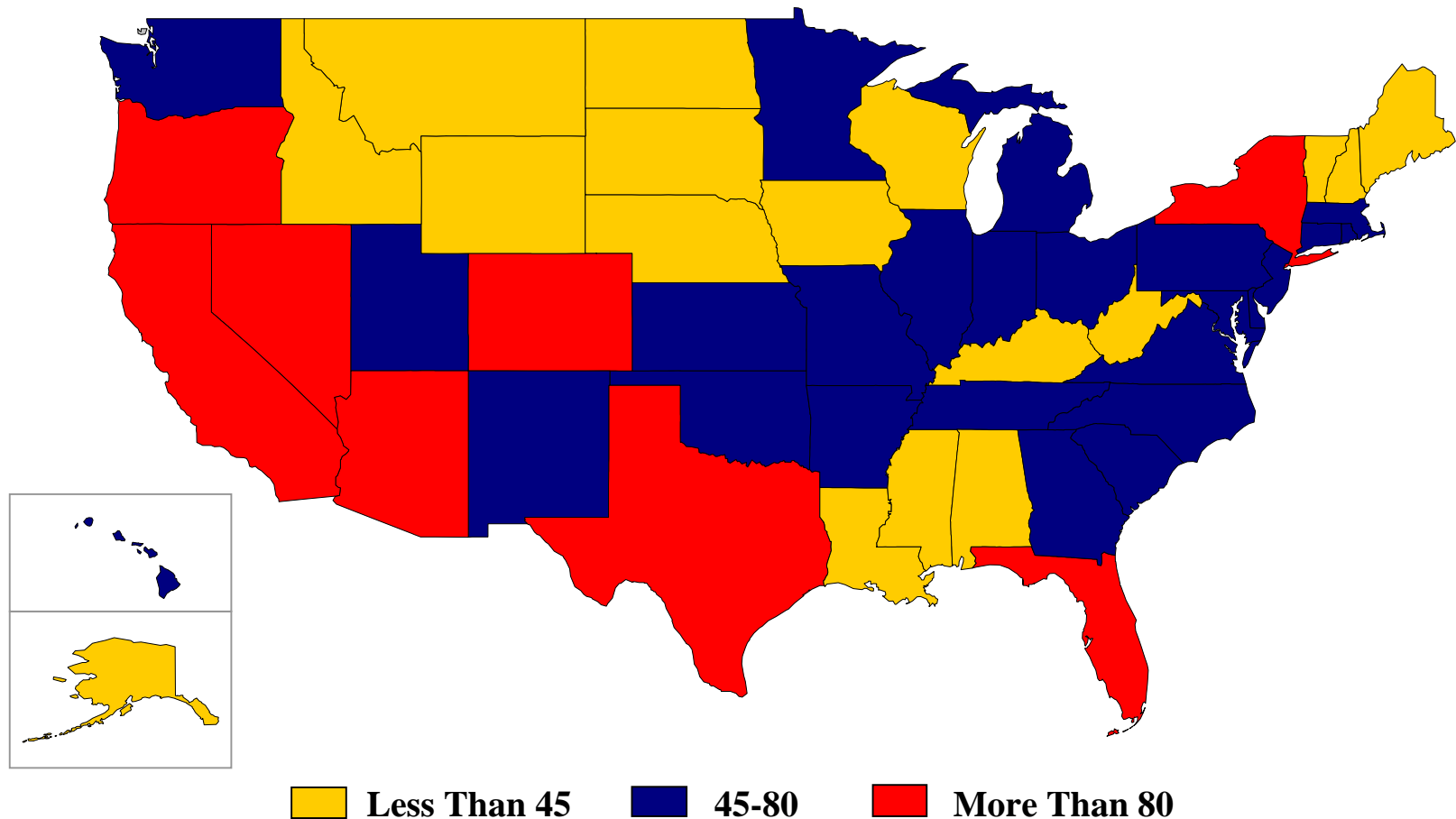
Rank	Victim State	Victims Per 100,000 Population	Number of Victims	Rank	Victim State	Victims Per 100,000 Population	Number of Victims
1	Arizona	122.4	6,832	26	Kansas	50.6	1,378
2	Nevada	113.4	2,541	27	Rhode Island	49.9	537
3	California	111.2	39,452	28	Minnesota	49.7	2,517
4	Texas	93.3	20,634	29	Oklahoma	48.1	1,689
5	Florida	83.0	14,119	30	Ohio	48.0	5,494
6	New York	82.4	15,821	31	Tennessee	47.6	2,782
7	Oregon	81.7	2,909	32	Arkansas	47.5	1,294
8	Colorado	81.3	3,698	33	South Carolina	45.7	1,895
9	Illinois	77.4	9,792	34	Nebraska	44.9	781
10	Washington	77.3	4,741	35	Wisconsin	42.5	2,325
11	Maryland	74.9	4,124	36	Louisiana	41.7	1,875
12	Georgia	70.5	6,127	37	Alabama	40.5	1,823
13	New Mexico	70.3	1,317	38	New Hampshire	38.8	500
14	New Jersey	68.9	5,948	39	Mississippi	37.6	1,084
15	North Carolina	65.9	5,537	40	Idaho	36.1	493
16	Michigan	65.1	6,566	41	Alaska	35.6	231
17	Missouri	61.3	3,496	42	Wyoming	34.3	172
18	Indiana	59.1	3,660	43	Kentucky	32.3	1,332
19	Virginia	58.2	4,297	44	Montana	30.7	282
20	Delaware	57.7	472	45	Iowa	30.6	900
21	Massachusetts	56.5	3,634	46	West Virginia	28.1	508
22	Utah	56.4	1,326	47	Maine	27.0	353
23	Connecticut	54.9	1,913	48	Vermont	25.7	159
24	Pennsylvania	52.9	6,545	49	North Dakota	20.0	127
25	Hawaii	51.6	649	50	South Dakota	19.6	150

<sup>1</sup>Per 100,000 unit of population estimates are based on the 2003 U.S. Census population estimates (Table NST-EST2003-01 - Annual Estimates of the Population for the United States and States, and for Puerto Rico: April 1, 2000 to July 1, 2003). Numbers for the District of Columbia are: 917 victims and 162.8 victims per 100,000 population. 97% of the 214,905 total victims reporting indicated their state of residence.

# Figure 4b

## Identity Theft Victims by State (Per 100,000 Population)<sup>1</sup>

January 1 – December 31, 2003



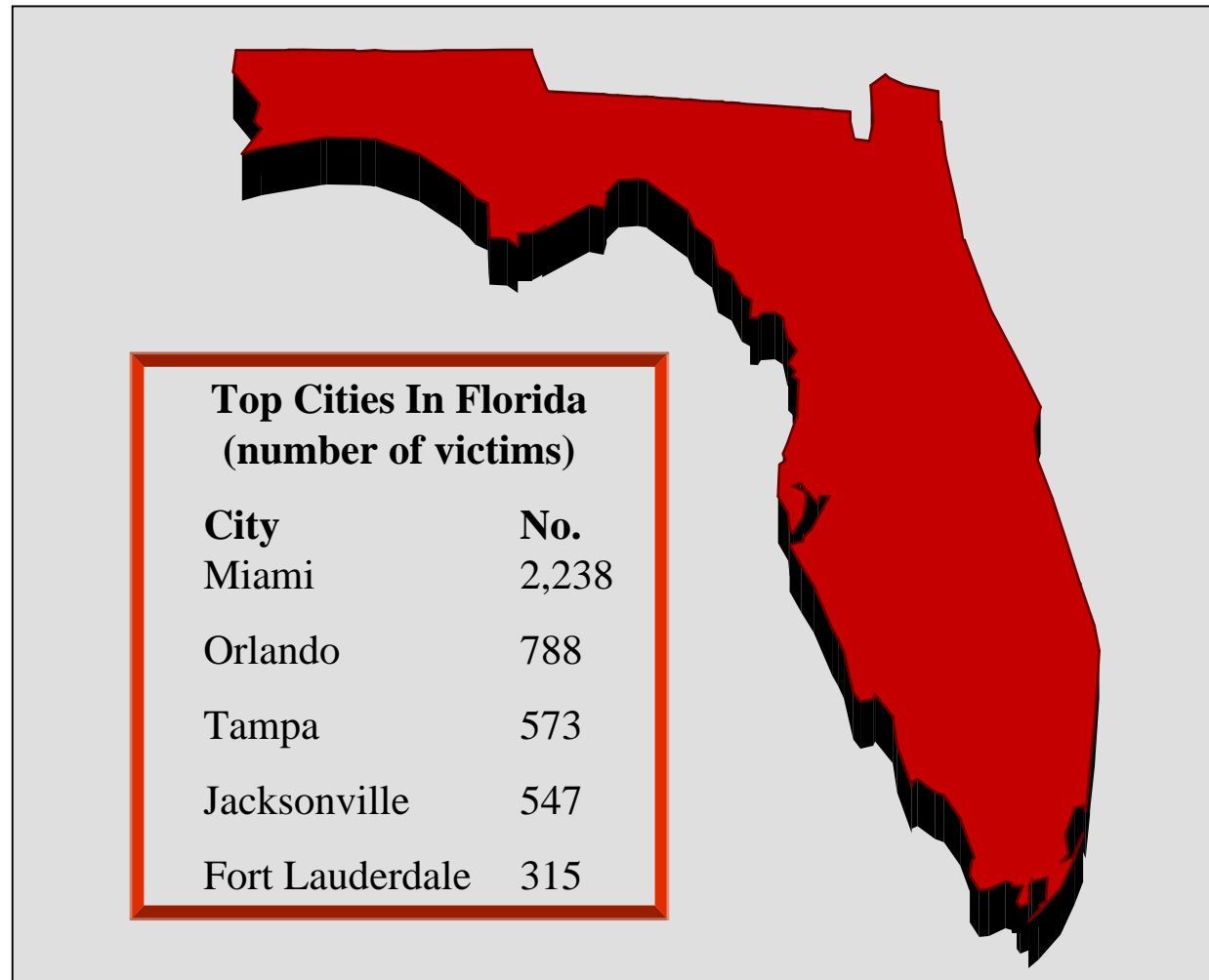
<sup>1</sup>Per 100,000 unit of population estimates are based on the 2003 U.S. Census population estimates (Table NST-EST2003-01 - Annual Estimates of the Population for the United States and States, and for Puerto Rico: April 1, 2000 to July 1, 2003). Numbers for the District of Columbia are: 917 victims and 162.8 victims per 100,000 population. 97% of the 214,905 total victims reporting indicated their state of residence.



# Figure 5

## Top Cities in Florida<sup>1</sup>

*January 1 – December 31, 2003*



<sup>1</sup>99.8% of the 14,119 victims reporting from Florida indicated their city of residence.